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| **Outcomes of the Living Well Conversation – Identifying the person’s relevant needs and eligibility** | | | | |
|  | No | Low | Medium | High |
| Manage and maintain nutrition | No needs | The person may need support to access food and drink. This could also include support with shopping. | The person may need someone to prepare food and drink. This might include support from one to eat and/or drink. | The person may need full support from someone to consume all food and drink. This could include specialist equipment and/or feeding regime. They might have involvement from specialists to manage this outcome i.e. risks with dysphasia, weight loss etc. |
| Maintain personal hygiene | No needs | The person may need prompting and/or basic support to undertake these tasks themselves. | The person may need support from one person to maintain their personal hygiene and launder their clothes. | The person may need support from two people to maintain their personal hygiene. The persons hygiene needs may be increased because of incontinence or other needs. |
| Manage toilet needs | No needs | The person may need some basic level support to manage their toilet needs i.e. prompting. | The person may need support from one person to manage their toileting needs. | The person may need support from two people to manage their toileting needs or they may need increased support with toileting due to incontinence, catheters, constipation etc. |
| Be appropriately clothed | No needs | The person may need some prompts and/or basic assistance to dress/undress themselves. This could include guidance on weather appropriate clothing. | The person may need support from one person to dress/undress and be appropriately clothed. | The person may need support from two people to dress/undress and be appropriately clothed. This could include regular changes of clothes due to incontinence. |
| Make use of the home safely | No needs | The person may need a basic level of support i.e. through small pieces of equipment, telecare and adaptations. They may be at low risk of falls. | The person may need support from one person and/or equipment to make use of the home safely. They may be at medium risk of falls. | The person may need support from two people and/or equipment i.e. hoists to make use of the home safely. There may be periods of time when the person cannot be left alone. They may be at high risk of falls. |
| Maintain a habitable home | No needs | The person may need a basic level of support to maintain their home environment i.e. occasional support with cleaning, tidying and managing their finances. | The person may need support from one person to maintain a habitable home. This could include a regular clean, regular support with managing utilities, bills etc. | The person may need a high level of continued support to maintain a habitable home and prevent any risk of losing their property. There may be a requirement for an appointee or deputy to manage the persons finances. |
| Develop and maintain family or other personal relationships | No needs | The person may need advice and/or information to support with any feelings of loneliness, isolation or difficulty in maintaining relationships. | The person may need assistance and/or encouragement to develop and maintain family or other personal relationships. | The person may need someone to attend and/or support with engagement at any events or gatherings, and with maintaining family or other personal relationships. |
| Accessing and engaging in work, training, education or volunteering | No needs | The person may need advice and/or information to access and engage in work, training, education or volunteering. | The person may need assistance and/or encouragement to access and engage in work, training, education or volunteering. | The person may need someone to attend and/or support with engagement at work, training, education or volunteering. |
| Making use of necessary facilities or services in the local community, including public transport, and recreational facilities or services | No needs | The person may need advice and/or information on how to make use of necessary community facilities or services. | The person may need assistance and/or encouragement on how to make use of necessary community facilities or services. | The person may need someone to attend and/or support them with making use of necessary community facilities or services. |
| Carrying out any caring responsibilities the adult has for a child | No needs | The person may need advice and/or prompting with their caring responsibilities. | The person may need some occasional support from someone to assist with their caring responsibilities. | The person may need someone consistently present to assist with their caring responsibilities. |